

## Web Statement User Instructions — Note

1. For security purpose of “Chief-Easy”, you will be logged out automatically if your session is inactive for more than 20 minutes.
2. If you cannot view the web statement on web-based version, please check the “Pop-Up Blocker” of the toolbar setting in your browser and change it from “Pop-ups blocked” to “Pop-up allowed”. (e.g. IE “Pop-Up Blocker”, Yahoo toolbar, Google toolbar, MSN toolbar, etc.)
3. If you wish to receive your statement by mail, please contact our customer support hotline 2500 9199.

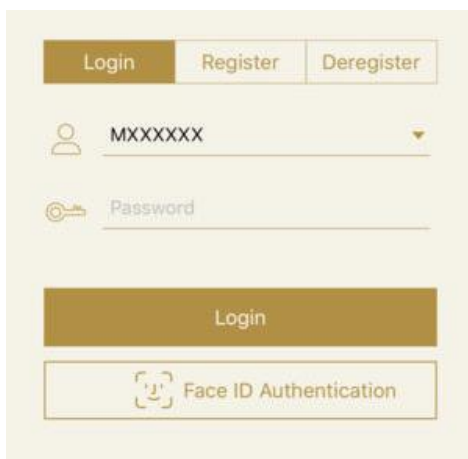
## Web Statement User Instructions — IOS



### Step 1

Download “ChiefEasy” Mobile Apps by the following paths:

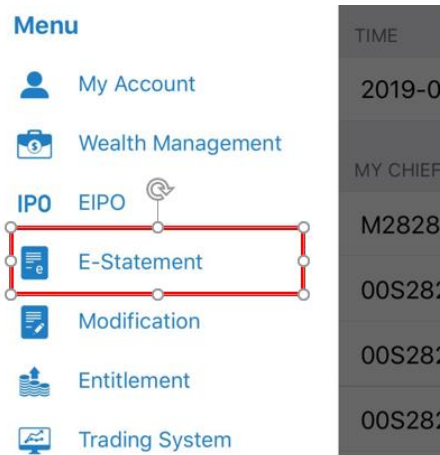
1. Scan the QR code on the left-hand side
2. Search “ChiefEasy” in App Store
3. Click on the following link  
<https://apple.co/2WT3P04>



The screenshot shows the login interface of the ChiefEasy mobile app. At the top, there are three tabs: "Login", "Register", and "Deregister". Below the tabs, there is a user selection dropdown menu with "MXXXXXX" selected. Underneath is a "Password" field with a key icon. A large "Login" button is positioned below the password field. At the bottom, there is a "Face ID Authentication" button with a face icon.

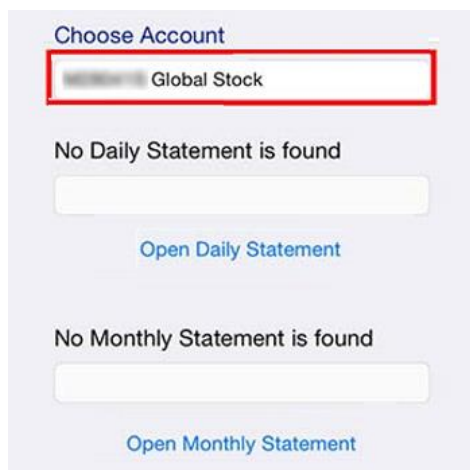
### Step 2

Input your account number and password. (Account Number of “ChiefEasy” contains only numbers. For example, please enter “12345” instead of “P12345”)



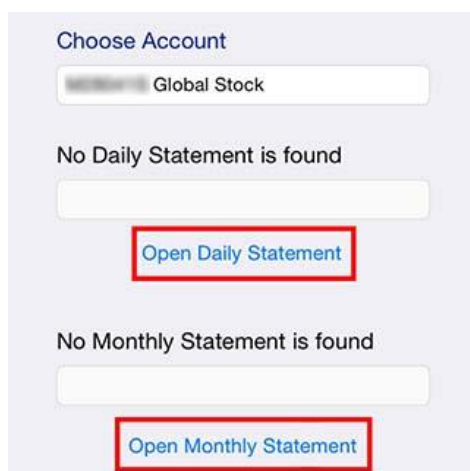
### Step 3

1. Choose “E-Statement” on the left menu
2. Click “View E-Statement”



### Step 4

Choose an account to view the E-Statements of that account



### Step 5

Click on a date or month to view the E-Statements in PDF format

## Web Statement User Instructions — Android



### Step 1

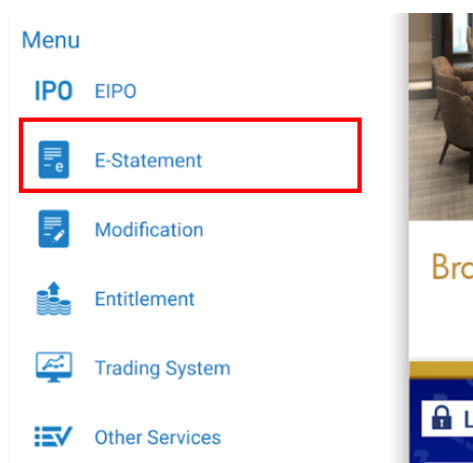
Download “ChiefEasy” Mobile Apps by the following paths:

1. Scan the QR code on the left-hand side
2. Search “ChiefEasy” in App Store
3. Click on the following link  
<https://bit.ly/2IpB02s>



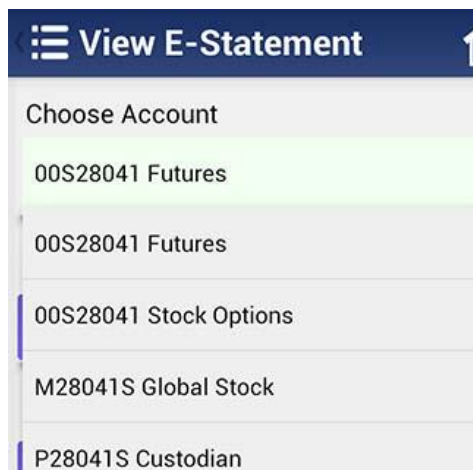
### Step 2

Input your account number and password. (Account Number of “ChiefEasy” contains only numbers. For example, please enter “12345” instead of “P12345”)



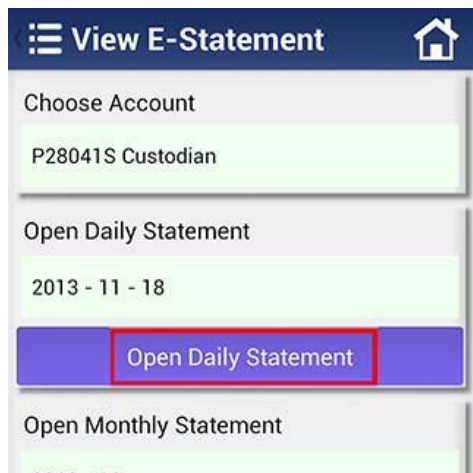
### Step 3

1. Choose “E-Statement” on the left menu
2. Click “View E-Statement”



**Step 4**

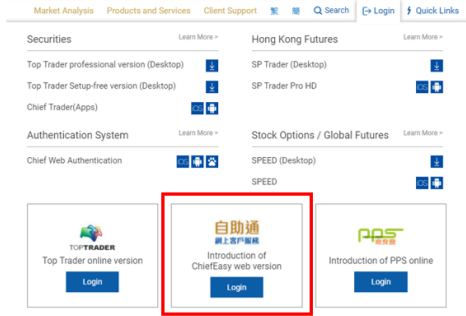
Choose an account to view the E-Statements of that account



**Step 5**

Click on a date or month to view the E-Statements in PDF format

## Web Statement User Instructions — Web-based version



### Step 1

Click on the following link to log in “ChiefEasy” Web-Based Version

<https://chiefeasy.chiefgroup.com.hk/>



### Step 2

Input your account number and password. (Account Number of “ChiefEasy” contains only numbers. For example, please enter “12345” instead of “P12345”)



### Step 3

1. Choose “E-Statement” on the left menu
2. Click “View E-Statement”



### Step 4

Click on a date or month to view the E-Statements in PDF format